Appendix A



Outlook

Wildix system costing

Date Thu 06/11/2025 22:35

To Dawn Joyce <dawn.joyce@saltash.gov.uk>

1 attachment (36 KB)

Wildix system costings.docx;

Hi Dawn,

Please find attached costings for the Wildix phone system to meet the council's changing needs.

As discussed this allows staff members to use multiple devices, in multiple location as required. Full redundancy is therefore afforded as even loss of internet at the Guildhall would not result in a loss of calls, with mobile calling and remote working being available. It also removes the bottleneck caused by the Guildhall's modest internet capacity to user outside the building.

Full call recording is also available if required along with call reporting and analytics.

Kind regards

Director



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